Your data, and how we look after it

What buyers ask us before they sign, including the parts that are not finished. The live version, with the full sub-processor list, our Data Processing Addendum and questionnaire answers, is at https://www.foxoffice.app/trust.

Where your data is stored	Security checks in place	We train AI on your data	Certification
London, UK	**27 of 40**	**No**	**None yet. Cyber Essentials is next**

Where your data lives

Your workspace data and uploaded files	London, UK Supabase	Encrypted in transit and at rest. Backed up daily by the database provider, and those backups are kept for seven days.
The application servers	London, UK Vercel	Measured from live requests and pinned to London on 9 November 2026. They process your requests; they do not store your workspace.
The nightly off-site backup	Amsterdam, Netherlands Backblaze	A copy of the database every night, encrypted at rest and locked against deletion for 30 days, so not even someone holding our keys could wipe it. Uploaded files are not in this copy yet; they stay with the database provider.
AI processing	At each AI provider Anthropic and the others listed below	Only when you use an AI feature. The providers process requests in their own data centres, mostly in the US. We are confirming each provider's processing country.

Who can see it

- Only the people you invite to your workspace can see it.
- Every company's records carry the company they belong to, and two separate layers keep them apart: the app checks who you are and which company you are in on every request, and the database's own rules refuse another company's records even if the app got it wrong.
- We tested the database layer live with a simulated outside account on 19 August 2026, and it saw nothing. A full test of every endpoint by an attacker's method is the remaining step.
- An automated check fails our build if a new endpoint ships without an access check.
- A small number of named people at Cleverfox hold administrator access, for support. Every administrative action and data export is written to an audit log that its own administrators cannot edit.
- Two-step sign-in for administrators is being rolled out. It is not in force yet, and we will say so here when it is.

AI and your data

- We do not train AI models on your data, and we do not use it for profiling or for anything beyond running your service.
- Anthropic, our main AI provider, may not train models on customer content under its commercial terms. We read those terms and confirmed this on 2 November 2026.
- OpenAI's published position is that API content is not used for training by default. We have not finished checking its current terms, so we list it as being verified.
- For OpenRouter, Deepgram, TypeSafe and ElevenLabs we are still verifying each provider's training and retention position. Until a row says confirmed, treat it as unconfirmed.
- AI features only send what the feature needs, and only when you use them. Every call our servers make to an AI provider writes a log row: which provider, which workspace, what happened. It never keeps what was said.
- Outside content that reaches a prompt, such as a transcript or an uploaded document, is marked as evidence, not instructions. Extending that to every fox is in progress.
- AI output can be wrong. Treat it as a draft.

Sub-processors

Every company that can receive customer data. List updated 12 November 2026; we email workspace administrators at least 30 days before a new one starts receiving customer data. What each receives is on https://www.foxoffice.app/trust.

Supabase	London, UK	Terms being verified
Vercel	London, UK (measured and pinned to London, 9 November 2026)	Terms being verified
Backblaze	Amsterdam, Netherlands (EU)	Terms being verified
Anthropic	Location not yet confirmed	Terms being verified
OpenRouter	Location not yet confirmed	Terms being verified
Deepgram	Location not yet confirmed	Terms being verified
OpenAI	Location not yet confirmed	Terms being verified

TypeSafe	Location not yet confirmed	Terms being verified
ElevenLabs	Location not yet confirmed	Terms being verified
Resend	Location not yet confirmed	Terms being verified
Stripe	Location not yet confirmed	Terms being verified
Smartlead	Location not yet confirmed	Terms being verified
Meta (WhatsApp) and Telegram	Location not yet confirmed	Terms being verified
GitHub	Location not yet confirmed	Terms confirmed
Google	Location not yet confirmed	Terms confirmed
Microsoft	Location not yet confirmed	Terms confirmed
HubSpot	Location not yet confirmed	Terms being verified
Xero	Location not yet confirmed	Terms being verified
Slack, Fireflies and Calendly	Location not yet confirmed	Terms confirmed
ScreenshotOne	Location not yet confirmed	Terms being verified
Apollo	Location not yet confirmed	Terms being verified
Companies House	UK	Terms confirmed
DataForSEO	Location not yet confirmed	Terms being verified
Google, Meta, TikTok, LinkedIn and Microsoft Advertising	Location not yet confirmed	Terms being verified

Certifications, and what is in progress

Security certification	We do not hold one yet. We say that plainly rather than show a badge we have not earned.
Cyber Essentials	The UK government-backed scheme. It is the next certification on our roadmap.
ISO 27001	On the roadmap after Cyber Essentials.
Two-step sign-in for administrators	Being rolled out. Not yet in force.
A tested restore from backup	Backups run every night. The restore-test procedure is written and the first dated test is scheduled.
AI providers' data terms	Anthropic confirmed. The others are being verified.
Signed DPAs with our own providers	Being located, accepted and filed for each provider.
Independent penetration test	None has been carried out yet. If you need one before you sign, ask us and we will tell you where it stands.
Published security fact sheet	Forty checks, each marked in place, in progress or not yet applicable, at /security.

Questions, evidence and vulnerabilities

Ask us to show you the evidence for anything here, or send us your own security questionnaire: hello@cleverfox-ai.com. To report a vulnerability, email the same address with SECURITY in the subject line; a person replies within 2 business days. The 40-point security fact sheet is at www.foxoffice.app/security.